

## Scheduled Booking Form

		TOUR	DETAILS				ess otherwise noti eks before depart
Tour Title		Tour Dates	Price £	Single Supp (if req'd)	Total £	Dep * £	Balance**
	PERSONAL DET	AILS (PLEASE C	OMPLETE USIN	IG BLOCK CA	PITALS	)	
Full Name (as on passport)					n/yyyy)		
Passport Number		Expiry Date of passport					
Country of Issue	Nationality						
Full Address (including postcode)							
Telephone	(Home)		(Mobile Please have	e switched on at dep	arture)		
Email Address							
	quirements (circle as a Single / *Twin / *Doub		*Name of person	you are sharing	with if appli	cable	
Dietary or medical requirements							
PLEASE	E SELECT WHER	E YOU WOULD LI	KE TO JOIN TH	E TOUR (dele	ete not ap	oplicable	)
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For BACS payments please use; Battle Honours Trust Account – NatWest Piccadilly & Bond Street Sort Code: 50-41-01 Account No: 46035729 - Cheques should be made payable to Battle Honours Trust Account International payments can be made via IBAN GB66NWBK50410146035729 – BIC NWBKGB2L



PLEASE RETURN COMPLETED FORM TO:

BATTLE HONOURS LTD, Hill Farm Barn, Stowmarket Road, Ringshall, Suffolk, IP14 2HZ Tel: 01438 989129 • Website: www.battle-honours.co.uk • Email: enquiries@battle-honours.co.uk



Battlefield tours that exceed your expectations!



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## **TERMS & CONDITIONS**

- 1. Your holiday contract. At the time of asking for a booking to be made on your behalf you must complete and sign a booking form agreeing to accept these Terms and Conditions. The person making the booking accepts full responsibility for paying for all persons named on the booking. Your booking is binding on receipt of the booking form (received either via email or post). We reserve the right not to proceed with any booking at any time.
- 2. Booking forms. You must provide accurate data on the booking form, any inaccuracies are your responsibility, and later amendments which incur charges from suppliers will be passed on to you. Passengers must have 6 months from date of departure remaining on their passports.
- 3. Deposits and payment. No booking can be accepted unless accompanied by a deposit of £100 per person travelling. A larger payment will be required on some tours and you will be notified of this. Payment of the outstanding balance is due without notice, 8 weeks before departure. If the final balance is not made by the due date the Company (Battle Honours Ltd) reserves the right to treat your booking as cancelled and you could be liable to pay cancellation charges in accordance with our cancellation scales set out below. \*Please note all deposits are non refundable\*
- 4. Financial security. Battle Honours comply with the Travel Package Regulations 1992 and are members of the Travel Trust Association all monies paid for a tour are kept in a client trust account managed by a TTA Trustee ensuring you have 100% financial protection.
- 5. Price change. Prices set at time of booking may be subject to variation due to matters outside our control. BHL will do all it can to avoid passing any increases on to you.
- 6. Changing a booking. If you need to alter any of your travel arrangements specified on your booking form after paying a deposit or full amount, we will do all we can to accommodate your needs. An alteration fee of £30 per person and any other fees we may incur making the alterations will be charged for any such change except within 8 weeks of departure when the change will be treated as a cancellation.
- 7. Cancellation. If you wish to cancel your tour after your booking has been confirmed you must inform the company in writing as soon as possible. The date of cancellation is treated as the date it is received in writing. The company reserves the right to charge you a cancellation fee based on the following scales: Please note as at point 3 deposits are non refundable.

Notice Period Cancellation fee (% of tour price)

0-14 days 100% 15-28 days 80% 28-42 days 50% 42-56 days 30% Over 56 days loss of deposit only No refunds for cancellations made on or after departure date can be given. You may be able to claim under your travel insurance and should apply to them direct.

- 8. Insurance. It is a condition of travel that adequate personal travel insurance is held by all travellers. Proof of Insurance cover is required by BHL on the booking form. An EHIC form should also be carried but is not an alternative to Travel Insurance.
- 9. Your responsibilities. It is your responsibility to ensure you and your party meet all specific Visa and Passport requirements for any country you travel to while on a BHL tour. We accept no responsibility if you or a member of your party are delayed or cannot travel because you have not complied with any such Passport or Visa requirement. We are not liable for any cost incurred by failing to meet these requirements. You are responsible for the behaviour of yourself and anyone in your party. We reserve the right to remove you or any of the party from a tour at any stage if your/ their behaviour or demeanour is disruptive, dangerous or annoying to other travellers or the Company. No refund or payments of any costs will be made under these circumstances.
- 10. Your Holiday. We will arrange various aspects of your tour as confirmed to you. Included items will be as per the brochure or website. Unless stated this will include travel from an agreed pick up point, hotels on a bed and breakfast basis, tour guide, and scheduled museum fees.
- 11. Change to the tour. It is unlikely that we have to change tour details but sometimes changes are unavoidable. Minor changes within the itinerary may be made at our discretion for administrative reasons or in the interest of other passengers. If the change is major (e.g. involves a delay in departure of more than 12 hours or a change to a lesser standard Hotel) you will have the choice of the following. A-Accept the changes. B- Cancelling with a refund.

Force Majeure - (This includes Riots, War, Terrorist activity, industrial action, fire, adverse weather and technical problems with transport) This means we will not pay any compensation if we cancel or change your tour due to unforeseen unusual circumstances beyond our control, which could not have been avoided.

- 12. Minimum numbers. If the number of bookings received does not meet the minimum required to operate the tour 8 weeks before the journey BHL will inform you of the cancellation and offer you an alternative or a full refund.
- 13. Travel Timings. Channel crossings and other timings are given as a guide only and are subject to change by the carriers procedure's often at the last minute. BHL are not liable for any such changes or costs incurred.
- 14. Conditions of carriage. When you travel by Air, Rail, Sea or Coach the carriers conditions of carriage apply.
- 15. Law. The contract between the Company (Battle Honours Limited- BHL) and the client incorporating booking confirmation and travel will be governed by English Law and both parties submit to the jurisdiction of the English Courts.
- 16. Brexit We reserve the right to terminate the contract If the effects of Brexit are such that it becomes impossible to operate within Europe by reason of loss of Passporting benefits /Visas within the EU, Or By reason of tariff increases or new financial penalties imposed. Such changes will be classed as material adverse change. This clause will also apply if logistical backlogs/ traffic at Ports is deemed insurmountable to efficient operating of your tour. If we terminate under this clause monies OTHER than deposits will be refunded.

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